



Role Description: Volunteer Host Support Worker

About Sanctuary Hosting

Sanctuary Hosting matches homeless asylum seekers, refugees and vulnerable migrants to people (our 'hosts') who are willing to have someone (a 'guest') to stay with them rent free, for a pre-defined period of time, while the individual is receiving support to explore routes out of destitution.

About this role

Host support workers provide vital support to the people who welcome guests into their homes. They are the main contact point for hosts and are essential in maintaining good links and communication between a host and Sanctuary Hosting.

Host support workers may:

- Meet potential hosts who have applied to Sanctuary Hosting and inform them about the hosting scheme, and the work and ethos of the charity
- Assess their appropriateness as hosts and risk assess the physical environment being offered
- Provide ongoing support to hosts who have guests staying, to foster a successful hosting placement

What we are looking for

You need to be:

- > an excellent communicator with good listening skills and a high level of spoken and written English
- > aware of conflict and migration issues, and empathetic about the situation and needs of refugees, asylum seekers and vulnerable migrants
- > sensitive to cultural issues
- > willing to adhere to Sanctuary Hosting's policies and procedures
- > able to uphold confidentiality
- > willing to undertake a criminal record check



Role	Volunteer Host Support Worker
Hours/Frequency	<p>Variable. Routine contact with a host may be during the day, evening or weekend and will be agreed on an individual basis. The contact needs to be more frequent at the beginning of a placement, or with a new host.</p> <p>Host assessments can take from 1-2 hours (not including travel time) plus around 20 minutes administration afterwards.</p> <p>Volunteers are needed for assessments during the daytime, evenings and weekends, depending on applicants' availability.</p>
Reporting to	Sanctuary Hosting Service Manager & Service Coordinator
Tasks may include (depending on experience)	<ul style="list-style-type: none"> ● Lead or assist in the assessment of prospective new hosts, including making a record of the assessment and providing feedback to Sanctuary Hosting. ● Providing support at move-in, when a new guest arrives at a host's home. ● Be responsible for regular contact with a host by phone/email/visit. Review how the placement is going. Provide support to the host, including on any issues that may be causing concern, and alert Sanctuary Hosting if appropriate. ● Provide feedback to Sanctuary Hosting after regular hosting reviews. ● Liaise with the guest support worker, particularly in case of any concern/problem. ● Attend review meetings between the host, guest and guest support worker.
What we offer	<ul style="list-style-type: none"> ● Induction training ● Ongoing support and supervision ● Reimbursement of reasonable travel and other expenses



Application and start dates	Sanctuary Hosting recruits in response to need throughout the year. Volunteers start when they have attended induction training and all paperwork has been completed.
Additional information	<ul style="list-style-type: none">● To volunteer for this role you must be aged 18+● This role requires a criminal record check to the appropriate level